



## **IMPORTANT SAFETY RECALL**

**This notice applies to vehicle: «VIN»**

«Dealer\_name»  
«Street»  
«City», «State» «Zip»  
«Country»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a safety defect which relates to motor vehicle safety exists in certain below models of motor homes.

It has been decided that on certain 2018 ACE 27.2 motorhomes, the rubber LP hose may have been incorrectly secured by TMC which could cause the hose to sag and rub on the tire in the rear right wheel well. This could increase the risk of a propane leak in the LP hose, which in the presence of an ignition source, could result in a fire causing injury and/or damage to property.

The required action is to inspect the routing of the rubber LP hose in the wheel well and either install additional p-clamps or relocate p-clamps for proper securement to eliminate potential for sagging.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler  
Consumer Affairs Manager

Re: NHTSA Recall No. 18V-498  
Transport Canada No. 2018-397