

**U80 Safety Recall - Front Half Shaft**

By **Mopar** on Friday, September 28, 2018

SEPTEMBER 2018



# U80 SAFETY RECALL - FRONT HALF SHAFT

## VIN SPECIFIC ORDERING UPDATE

Please refer to the below information as it relates to the U80 Safety Recall (Front Half Shaft) on 2018 Chrysler (RU) Pacifica vehicles.

When determining which part number to order for U80 campaign, please refer to the Single VIN Inquiry (VIP) screen. Include required vehicle information and click "Coverages". Please see example below.

### PARTS INFORMATION

CSAJU801AA (Left)

CSAJU802AA (Right)

The screenshot shows the DealerCONNECT interface for a Single VIN Inquiry. The top navigation bar includes HOME, SALES, SERVICE CONTRACTS, SERVICE (selected), PARTS, CUSTOMER EXPERIENCE, NETWORK, and TRAINING. The main form contains fields for VIN (with a redacted value), Odometer (1), Customer Name, Part Number, LOP, and History (Yes/No). Below these are buttons for Submit, Clear, and Quick LOP. A summary section displays VIN, In Service Date (July 2, 2018), Year/Model (2018 CHRYSLER PACIFICA TOURING L PLUS WAGO), WCC Code (560), and Odometer (1 miles). A menu bar includes Coverages, Vehicle, Options, Owner, CAIR, Uconnect Status, and Service Contract Offers. A disclaimer states: "STRICTLY CONFIDENTIAL: This information is provided to DEALER, in accordance with Section 4 of DEALER's Software License, Data Exchange and Electronic Commerce Agreement with FCA US LLC. All information provided is based on entries provided by DEALER." The recall information table is as follows:

Recall Information			
Incomplete Recall			
Recall Number	Description	Part Number	Launch Date
U80	FRONT HALFSHAFT	CSAJU802AA	August 2, 2018
Complete Recall			

FCA appreciates your support!