



VOLKSWAGEN DEALER COMMUNICATION

MANDATORY STOP-SALE

Repair Available – Safety Recall 60D1 / Panoramic Sunroof Ambient Light Bar (LED Module)

This notice is for:	<ul style="list-style-type: none"> ✓ Dealer Principal ✓ General Manager ✓ Sales Managers 	<ul style="list-style-type: none"> ✓ Service Manager ✓ Parts Manager ✓ Service Consultant 	<ul style="list-style-type: none"> ✓ Warranty Administrator ✓ Technicians
Date:	July 23, 2018		
Issue:	High humidity in the panoramic sunroof ambient light bar LED module (caused by environment or by leaving the sunroof open) could lead to a local short circuit. If this happens, there is a risk of a fire.		
Repair:	<ul style="list-style-type: none"> • REPAIR AVAILABLE- July 24, 2018 <ul style="list-style-type: none"> ○ Customer owned vehicles only: Disable the power supply to the panoramic sunroof LED module. In the future, a service action will be implemented to safely reactivate the feature. ○ Vehicles in dealer new vehicle inventory: Disable the power supply to the panoramic sunroof LED module. Install updated Monroney label. • Check daily campaign open inventory report or OMD for affected vehicles in inventory 		
Precautions	<p>A burning odor or smoke coming from the front of the sunroof frame indicates that the sunroof LED module may have short-circuited.</p> <p>If this happens, DO NOT continue driving and DO NOT open the sunroof. Doing so will only increase the risk of fire. Get safely away from the vehicle and dial 911 for emergency assistance. DO NOT attempt to extinguish a vehicle fire on your own.</p>		
Notes:	Affected vehicles: Certain 2018 MY Volkswagen Tiguan with Panoramic Sunroof equipped with ambient lighting		
IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS			
<p><u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>			

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.