VOLKSWAGEN DEALER COMMUNICATION

UPDATED Repair Available – Safety Recall 60D1 / Panoramic Sunroof Ambient Light Bar

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers
- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Consultant
- ✓ Warranty Administrator
- ✓ Technicians

Date: February 13, 2019

Issue: High humidity in the panoramic sunroof ambient light bar LED module (caused by environment or by leaving the sunroof open) could lead to a local short circuit. If this happens, there is a risk of a fire.

IMPORTANT!

UPDATED REPAIR INSTRUCTIONS AVAILABLE:

- UPDATED repair instructions available in Elsa/ServiceNet on February 14, 2019
- In all vehicles showing the 60D1 recall open in ELSA, dealers will install in-line fuses for the left and right panoramic sunroof ambient light LED modules.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Vehicles that had already been repaired under this action (disconnect power to module) will be included in a future service action under a new campaign code.
- Owners who have not yet had a repair performed under this recall will be notified via first-class mail in February 2019 that the new repair is available.

Parts Department

Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@vw.com to have additional parts released.

Required Parts

Criteria	Quantity	Part Number	Part Description
01	2	000.971.648.A	In-line fuse harness
	3	7D0.971.798	Foam pad
	4	5NA.867.276.B	A-pillar clamp

Please refer to the Safety Recall 60D1 campaign circular for complete details.

Precautions

A burning odor or smoke coming from the front of the sunroof frame indicates that the sunroof LED module may have short-circuited.

If this happens, DO NOT continue driving and DO NOT open the sunroof. Doing so will only increase the risk of fire. Get safely away from the vehicle and dial 911 for emergency assistance. DO NOT attempt to extinguish a vehicle fire on your own.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-