

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Delivery Stop & Recall 18V-XXX: Rear Brakes (G01,G02)
Date: Monday, July 2, 2018 4:17:08 PM

Publish Date: July 02, 2018
From: Technical Service
Expiration Date: July 30, 2018

DCSnet Message
Urgent



Subject: **Delivery Stop & Recall 18V-XXX: Rear Brakes (G01,G02)**

Safety is BMW's top concern, therefore, BMW Group is conducting a Voluntary Safety Recall (effective July 2, 2018) on Model Year 2018-2019 BMW X3 (G01) and X4 (G02) vehicles **produced from April 15 through June 1, 2018.**

- 162 vehicles are in the pipeline and will be repaired at the VDC prior to dealer delivery
- 3,303 vehicles are in dealer inventory or for dealer use and are now on a Stop Sale
- 2,137 vehicles have been retailed

Please note, G01 and G02 vehicles produced before April 15th or after June 1st are not affected by this delivery stop and recall.

This recall involves the rear brakes which may have air in the brake calipers of the rear axle. When the brake pedal is pressed, a small increase in pedal travel may occur.

To correct this issue, bleed the brake system. There are **no parts** involved. Please see SIB B34 04 18 for instructions.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next. All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. The field team has been informed and will reach out to you actively to find the affected vehicles.

See attached SIB B34 04 18, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [B340418_Recall_Notice\[81c4044c\].pdf](#)
 [B340418\[81c4044b\].pdf](#)
 [2018-G01-02-RearBrakes-QA-\(2Jul2018\)\[81c40177\].pdf](#)
 [B340418_Recall_Notice\[81c4044c\].pdf](#)
 [B340418\[81c4044b\].pdf](#)
 [2018-G01-02-RearBrakes-QA-\(2Jul2018\)\[81c40177\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B34 04 18
Brakes

July 2018
Technical Service

DELIVERY STOP & RECALL 18V-XXX: REAR BRAKES

New information provided by this revision is preceded by this symbol .

This Service Information bulletin supersedes SI B34 04 18 **dated July 2018**.

What's New:

- Warranty information

MODEL

G01 (X3)	G02 (X4)		
----------	----------	--	--



SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective July 2, 2018) on Model Year 2018-2019 BMW X3 and X4 vehicles produced from April 15 through June 1, 2018.

This recall involves the hydraulic brake system, when the brake pedal is pressed, a small increase in brake pedal travel may occur.

Approximately 5,602 vehicles are affected by this delivery stop/recall.

- Pipeline: 137
- Dealer Inventory: 2,448
- Demos/Loaners: 880
- Retailed: 2,137

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description:

STOP013177 B340418 Recall: Rear Brakes

This bulletin will be updated when more information becomes available.

The Q&A has been attached for further information.

CAUSE

Air in the brake calipers on the rear axle.

CORRECTION

Bleeding the brake system

PROCEDURE

Bleeding the brake system, see repair manual **RA 34 00 046**.

PARTS INFORMATION

Bulk Material:

Part Number	Description	Quantity
81 22 0 142 156	Brake fluid (12oz btl.)	Sublet as needed

WARRANTY INFORMATION

Interim Labor Operations for Claim Submission

Note: The special rate labor operation codes (Main and Plus) for this recall will be available shortly. When these special flat rate operations become available, please use and submit for the one that applies in place of using the temporary labor operations provided below.

Reimbursement for this Delivery Stop/Recall repair campaign will be via normal claim entry utilizing the Defect Code and temporary labor operation information provided below:

Defect Code:	0034370200	
---------------------	-------------------	--

Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
34 00 506	Refer to KSD2/AIR	Bleeding brakes (Plus work)

Or:

Completion after vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
34 00 046	Refer to KSD2/AIR	Bleeding brakes (Main work)

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

And:

Sublet – Bulk Material

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk material (Do not use part number for claim submission)
----------------------	---	--

Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part number) is at the dealer net price for the “quantity used” plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

TREAD Act - Previous Customer-Pay Repairs

Based the current age of the affected BMW vehicles, reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

Posted: Thursday, July 5, 2018

ATTACHMENTS

View PDF attachment [B340418 Recall Notice](#).

View PDF attachment [2018-G01-02-RearBrakes-QA-\(2Jul2018\)](#).

[Copyright ©2018 BMW of North America, Inc.]

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Rear Brakes B34 04 18

BMW Group is conducting a Voluntary Safety Recall (effective July 2, 2018) on Model Year 2018-2019 BMW X3 and X4 vehicles produced from April 15 through June 1, 2018.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Rear Brakes
Safety Recall 18V-xxx
Model Year 2018-2019
BMW X3 / X4
Last Updated 07/02/2018

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Approximately 5,602 Model Year 2018-2019 BMW X3 and X4 models in the US, produced between April and June 2018, are potentially affected.
- Q2. What is the specific issue?**
The issue involves the rear brakes. The rear brake calipers may not have been produced to specifications by the supplier.
- Q3. What can happen as a result of this issue?**
When pressing the brake pedal, a small increase in pedal travel may be present on affected vehicles, which could increase the stopping distance. However, the front brakes are not affected and remain fully functional.
- Q4. Why are other BMW Group vehicles not included in this Safety Recall?**
Other vehicles are equipped with rear brake calipers that were produced to specifications.
- Q5. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q6. Can I determine if this issue exists in my vehicle?**
When pressing the brake pedal, a small increase in pedal travel may be present on affected vehicles. However, this may be difficult to detect.
- Q7. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter asking you to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q8. How will my vehicle be repaired?**
The brake system will be inspected and a procedure will be used to remove any “air pockets” that may be present in the brake lines.
- Q9. Is BMW Group aware of any accidents, injuries or fires, in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q10. How will I be informed of this Safety Recall?**
You will receive a letter in August via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.
- To ensure the BMW Group has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q11. How long will the repair take?**
This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center’s schedule. The repair will be performed for free by your authorized BMW center.
- Q12. Do I have to wait for my letter to have my vehicle serviced?**
Yes. We are in the process of implementing this Safety Recall campaign to ensure that the necessary parts, tools, and procedures are at the BMW centers prior to sending out the owner notification letters. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.