

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4798
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 28, 2018

Subject: 18228 Noncompliance Recall
Adhesive on Child Seat Anchor

Models: 2016 – 2018 Cadillac CT6

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall 18228 today. The total number of U.S. vehicles involved is approximately 22,041. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 28, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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