



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 20AV / Fuel Line

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: July 19, 2018

Issue: Over time, the fuel supply line for the high pressure fuel pump may become porous, resulting in a fuel smell or a fuel leak. Leaking fuel, in the presence of an ignition source, may result in a fire.

- Repair:**
- REPAIR AVAILABLE – July 20, 2018
 - Repair instructions available in ELSA/ServiceNet
 - Replace the affected fuel line (located in engine compartment)
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@audi.com to have additional parts released.

- Notes:**
- Vehicles: Certain 2013-2015 MY Audi A8 and S8
 - Schedule owner repairs immediately
 - Owner mailing – July 2018

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.