



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 69R7 / Passenger Frontal Airbag (Takata)

This notice is for:	<ul style="list-style-type: none"> ✓ Dealer Principal ✓ General Manager ✓ Sales Managers 	<ul style="list-style-type: none"> ✓ Service Manager ✓ Parts Manager ✓ Service Advisor 	<ul style="list-style-type: none"> ✓ Warranty Administrator ✓ Technicians
Date:	June 28, 2018		
Issue:	The passenger frontal airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death.		
Repair:	<ul style="list-style-type: none"> • REPAIR AVAILABLE – June 29, 2018 • Repair instructions available in ELSA/ServiceNet • Replace the passenger frontal airbag with a newly manufactured version. This is considered to be the final repair for these vehicles. • Check daily campaign open inventory report or OMD for affected vehicles in inventory • Repair every affected inventory vehicle <u>before delivery to consumers</u>. 		
Precautions	Audi recommends avoiding use of the front passenger seat whenever possible until the recall repair has been performed.		
Parts Department:	Parts will be allocated weekly. Please email VWoAPartsSpecialists@vw.com with VIN if you do not have the proper part(s) in stock.		
Notes:	<ul style="list-style-type: none"> • Vehicles: Certain 2005-2011 MY Audi vehicles • Schedule owner repairs immediately • Owner mailing – June 2018 		
	IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS		
	<p><u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>		

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.