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July 27, 2018

Attention: **All Mazda Dealership General, Service, and Parts Managers**

Subject: **Dealer Push Order for MY2018 CX-5 Curtain Airbag Concern - Safety Recall 2718F**

To support the launch of Recall 2718F Mazda placed a dealer push order for all affected VINs in dealer inventory. These sales orders will load on Friday, July 27<sup>th</sup> and will ship on your next DDS delivery day. If you need to place an order for a customer repair, please use the VIN decoding tool on MGSS to determine which part(s) is needed. At this point, contact the Dealer Assistance Group (DAG) with the affected VIN and the part number(s). The DAG will place the order for you and respond with the sales order number.

Since the airbag(s) removed during the repair need to be returned to the manufacturer, remember to contact **ShipMate at (310) 370-3600** for the complete return and pickup instructions.

Please make certain the appropriate personnel in your dealership are familiar with the details of this email.

**Safety Matters. Your Safety is Important to Mazda.**

Regards,

*Carol Robbins*

Senior Analyst, Campaign Parts  
Parts Operations Divisions  
Mazda North American Operation