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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	UPDATE Stop Sale/Non-Compl. Recall:18 Civic Sedan Certi. Label Missing Pro Date
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DATE: June 21, 2018

TO: All Honda Parts &amp; Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE Stop Sale/Non-Compliance Recall: 2018 Civic Sedan Certification Label Missing Date of Production

**\*\*\*\*\* CAMPAIGN UPDATE: CERTIFICATION LABELS NOW AVAILABLE \*\*\*\*\***

On June 14, 2018, American Honda notified NHTSA of a **Stop Sale** and voluntary **Non-Compliance Recall** for 13 2018 Civic Sedan vehicles for missing information on the certification labels. At the launch of the campaign, labels were not available. Today, June 21, 2018, a revised version of service bulletin 18-071 has posted to the Service Information System (SIS) with parts, warranty, and repair information to allow repairs of affected units. Refer to your eResponsibility report or do an iN VIN status inquiry to determine if any vehicles in your inventory are affected.

Failure to repair a vehicle as needed prior to sale may subject your dealership to claims or lawsuits.

**Basic Problem**

The affected vehicles received certification labels that were missing the mandated vehicle production date.

**Campaign and Repair Information**

Replace the original factory-installed certification label on the driver's doorjamb with the American Honda-supplied, VIN-specific certification label. Details are provided in the revised service bulletin 18-071, *Non-Compliance Recall: 2018 Civic Certification Label Missing Production Date*, which has posted today to SIS.

**Parts**

Once an appointment is made, the appropriate replacement label will be sent to that dealer's service manager prior to the planned appointment. American Honda Technical Research and Support (TRS) will assist with sending labels to dealers, details within the service bulletin.

**Tools**

No special tools are needed for this repair procedure.

**Warranty**

Detailed warranty claim information is available in service bulletin 18-071.

**Customer Notification**

Dealers are to contact the customers who purchased said units from them and make appointments. In early August 2018, American Honda will begin customer outreach for those VINs that have not been repaired. Customer letters will instruct customers to contact their selling dealer and schedule an appointment to allow the dealer to acquire the label required for this correction.

As always, please be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for these or any other campaigns