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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	StopSale/Non-Comp. Recall:18Civic Sedan Certif. Label Missing Date of Production
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DATE: June 15, 2018

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Non-Compliance Recall: 2018 Civic Sedan Certification Label Missing Date of Production

On June 14, 2018, American Honda notified NHTSA of a **Stop Sale** and voluntary noncompliance recall for thirteen (13) 2018 Civic Sedan vehicles due to missing information on the certification labels. [Refer to your eResponsibility report or do a VIN inquiry to determine if any vehicles in your inventory are affected.](#)

Failure to repair a vehicle as needed prior to sale may subject your dealership to claims or lawsuits.

Basic Problem

The affected vehicles received certification labels that were missing the mandated vehicle production date. This causes the vehicle to be noncompliant with Title 49 of the Code of Federal Regulations, Part 567.4, "Certification."

Campaign and Repair Information

The Stop Sale placeholder service bulletin 18-071, *Non-Compliance Recall: 2018 Civic Certification Label Missing Production Date*, has background information in support of this activity and is now available for review on the Service Information System (SIS). Next week we will notify you again with an iN message once the necessary replacement labels are available and a revised version of service bulletin 18-071 posted to SIS with parts, warranty and repair information included.

Customer Notification

In mid-July 2018, American Honda will begin customer outreach for those VINs that have not been repaired. Customer letters will instruct customers to contact their selling dealer and schedule an appointment to allow the dealer to acquire the label required for this correction. Honda Automobile Customer Service will assist with dealer and customer appointments and coordination of vehicle label distribution.