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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 2018070008 Launch Notification Retrofit Top Tether Anchor MY18 156 (GLA-Class)</b>	DATE: August 10, 2018

## IMPORTANT NEW RECALL CAMPAIGN LAUNCH INFORMATION





# RECALL CAMPAIGN LAUNCH NOTIFICATION

August 10, 2018

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Retrofit Top Tether Anchor</b>
<b>2018070008</b>	<b>1806P92B62</b>	
This is to notify you of the <b>Recall Campaign LAUNCH</b> to retrofit the rear seat top tether anchor for the child restraint system on <b>399</b> MY 2018 Model 156 (GLA-Class) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged as "OPEN" in VMI on August 10, 2018.		
<b>Background</b>		
<b>Issue</b>	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain "Ice Edition" GLA-Class (156 platform) vehicles, the top tether anchorage point in the center position of the rear seat might be missing.	
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the rear center seatback for the affected vehicles.	
<b>Parts</b>	Parts are available and may be ordered as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2018	
<b>Vehicle Model</b>	GLA-Class	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	399	
<b>Total Vehicles in Dealer Inventory</b>	5	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 GLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</b></p> <p style="text-align: center;"><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 GLA-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer letters will be mailed on August 15, 2018.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Mercedes-Benz

Campaign No. 2018070008, August 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 156 (GLA-Class) Model Year 2018  
Retrofit Top Tether Anchor**

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain "Ice Edition" GLA-Class (156 platform) vehicles, the top tether anchorage point in the center position of the rear seat might be missing. An authorized Mercedes-Benz dealer will replace the rear seatback for the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.





Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 399 vehicles are involved.

Order No. P-RC-2018070008


This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Work Procedure

1. Remove left rear seat backrest.  
 For basic data, see **AR91.12-P-1720NKB**.
2. Remove padded cover from left rear seat backrest.  
 For basic data, see **AR91.18-P-1874NKC**.  
 For basic data, see **AR91.18-P-1874NKA**.  
 Select the AR document depending on equipment installed.
3. Replace backrest frame for left rear seat backrest.
4. Replace lining of the backrest frame for left rear seat backrest.
5. Assemble in reverse order.

## Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Left backrest frame	A 176 920 00 32	100%
1	Left rear backrest lining	A 246 924 03 00 9E83	100%

 Small parts such as screws/bolts, self-locking nuts, sealing rings, cable ties, fluids, sealants, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

### Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

## Warranty Information

**Operation:** Replace seat backrest frame including lining for left rear seat (02-2389)

Damage Code	Operation Number	Labor Time (hrs.)
92 950 38 7	02-2389	1.2 h

### Note

Operation Number labor times are subject to change