



MAZDA DEALER EMAIL

July 5th, 2018

Attention: All Mazda Dealership General, Service, and Parts Managers

Subject: Launch of Safety Recall 2618F Takata Passenger Frontal Air Bag Inflator (Permanent Remedy Repair).

On July 6th, 2018, Mazda will launch Takata Safety Recall 2618F for all 2003-2008 Mazda6, 2006-2007 Mazdaspeed6, and 2004-2006 MPV owners only. As advised in our dealer communication sent last week, this campaign is a migration of Safety Recalls **9416E and 0617A to a new permanent remedy inflator recall 2618F - Passenger Air Bag Inflator Replacement**, based on NHTSA's schedule requirements. On June 27, 2018, interim repair claims for Recalls 9416E and 0617A were no longer accepted for Mazda6, Mazdaspeed6 and MPV owners, as they were closed due to the migration to Recall 2618F.

As advised in prior dealer emails last week, all RX-8 vehicles will remain open in 9416E, 0617A and 2018A until a future date and their launch into recall 2618F will be communicated at that time.

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

Beginning July 6th, parts will be available to order for Mazda6, Mazdaspeed6 and MPV vehicles.

Customers affected by this recall will be notified by first class mail beginning **July 6th, 2018**. Letters will be sent to 270,913 Mazda6, Mazdaspeed6 and MPV customers, and they will be advised **parts are currently available**.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter, Parts and Warranty Information and Repair Procedures are available on MGSS (Mazda Global Service Support) website via MXConnect.
2. Parts and Warranty Information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.

5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this recall campaign are greatly appreciated.

Safety Matters. Your Safety is Important to Mazda.

Sincerely,

A handwritten signature in black ink, appearing to read "A. Ikemoto", with a stylized flourish at the end.

Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations

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