



MAZDA DEALER EMAIL

June 21, 2019

Attention: All Mazda Dealership General, Service, and Parts Managers

Subject: Migration of Safety Recalls 9416E, 0617A, 2018A, and 2918J to Safety Recall 2618F Takata Passenger Frontal Air Bag Inflator (Permanent Remedy Repair) Mazda RX-8 vehicles only.

MY 2004-2011 RX-8 vehicles were excluded from the initial July 2018 Launch of Recall 2618F due to lack of permanent remedy parts availability. In preparation for the migration to Recall 2618F, parts for current recalls 9416E, 0617A, 2018A, and 2918J (F1Z1-57-K80) will not be orderable after 5 pm Pacific Time starting June 21, 2019. The collection process of any remaining dealer inventory of this part will start on June 25, 2019. All F1Z1-57-K80 parts for recalls 9416E, 0617A, 2018A, and 2918J must be returned by July 5, 2019.

Note: All vehicles currently in Safety Recall 2618F are not impacted in any way. (2003-2008 Mazda6, 2006-2007 Mazdaspeed6, and 2004-2006 MPV)

Parts for Safety Recall RX-8 affected vehicles in 2618F will start once launched on July 9, 2019.

To support this migration, effective July 5, 2019 at 2:00PM Pacific Standard Time, claims for recalls 9416E, 0617A, 2018A, and 2918J, will no longer be accepted in eMDCS. Please complete and submit any claim for these four recalls as soon as possible prior to July 5, 2019 as there will be no claim acceptance after this date.

For any RX-8 customers that arrive during this transition period and your dealership does not have parts in stock or after July 5, place the customer in an MCVP (Mazda Courtesy Vehicle Program) vehicle or rental vehicle until the launch of Safety Recall 2618F on July 9th. If using a rental vehicle please use the Warranty Preauthorization form if over 2 days of rental is expected.

Customers with unrepaired vehicles in recalls 9416E, 0617A, 2018A, and

2918J will be notified by first class mail on July 9, 2018. Letters will be sent to approximately 44,957, customers, and they will be advised parts are currently available.

Summary of Timeline:

DATE(s)	WHAT WILL HAPPEN
June 21 (5pm)	Parts ordering turned "Off" at 5:00PM Pacific Time
June 25 ~ July 5	Shipmates to collect current remedy parts
July 5 (2pm)	Claims no longer accepted in eMDCS for 9416E, 0617A, 2018A, and 2918J at 2:00PM Pacific Time
July 9	Permanent remedy parts are available for order
July 9	Owner letters mailed to unrepaired customers under 2618F. Repairs using permanent remedy parts begins.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter are available on MGSS (Mazda Global Service Support) website via MXConnect on July 5, 2019.
2. Parts and Warranty Information are available on MGSS and eMDCS websites via MXConnect on July 5, 2019.
3. Repair Procedure will be posted to MGSS by the launch of this campaign on July 9, 2019.
4. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
5. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
6. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

Sincerely,

Hideo Takashima
Director, Technical Services Division
Mazda North American Operations

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