



## MAZDA DEALER EMAIL

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**July 8, 2019**

**Attention:** All Mazda Dealership General, Service, and Parts Managers

**Subject:** UPDATE - Safety Recall 2618F – Launch of 2004-2011 RX-8 vehicles Takata Passenger Frontal Air Bag Inflator - Permanent Remedy Repair.

Mazda Motor Corporation has decided to expand Safety Recall 2618F to include 2004-2011 RX-8 vehicles that were not previously repaired under Final Remedy Recalls 9416E, 0617A, 2018A and 2918J. Vehicles previously repaired under those four recalls are not subject to Recall 2618F. Beginning on July 9, 2019 parts will be available to order for the RX-8 vehicles affected by this recall.

**Concern Outline:**

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

**Owner Notification:**

Customers will be notified by first class mail on July 9, 2019. Letters will be sent to approximately 41,069 customers and they will be advised parts are available for repair.

**Important Safety Notice:** The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter, Parts and Warranty Information and Repair Procedures are available on MGSS (Mazda Global Service Support) website via MXConnect.
2. Parts and Warranty Information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this recall campaign are greatly appreciated.

### **Protect What is Important to You**

Sincerely,

Travis Young  
Manager, Recalls, Technical Services Division  
Mazda North American Operations