

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4880
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 14, 2018

Subject: Upcoming Safety Recall 18208
Passenger Seat Occupant Misclassification with Seat Service Kit

Models: 2016-2018 Chevrolet Malibu

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2016 - 2018 model year Chevrolet Malibu vehicles. The GM recall number is 18208.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2016 – 2018 Chevrolet Malibu vehicles that had service performed to replace the passenger presence system (PPS). The PPS is designed to determine whether the front passenger seat is occupied by a child and whether the front passenger airbag should be suppressed during a crash. The replacement PPS installed during service may have contained an incorrectly calibrated component that could cause the PPS to misclassify certain children and small adults seated in the front passenger seat. The misclassification could result in the front passenger airbag being suppressed when it should be enabled or being enabled when it should be suppressed.

If the PPS misclassifies a front seat occupant in certain edge cases, the front passenger airbag could be deployed in a crash where the system is intended to suppress deployment or, alternatively, to suppress deployment where the system is intended to allow deployment, either of which could increase the risk of injury to the front passenger.

Parts are not currently available, but when parts are available, dealers are to replace the front passenger PPS seat service kit.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on June 14, 2018. This action has been taken to assist dealers with determining which

vehicles are involved so they can properly respond to customer inquiries. Also, a list of involved vehicles in dealer new inventory is attached to this message.

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Dealers will be advised when the recall bulletin is released. Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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