



## **New Safety Recall Advanced Communication – U56**

FCA US LLC (FCA US) has announced a safety recall on certain 2018 model year (JC) Dodge Journey, (DS) RAM 1500 Pickup, (DJ) RAM 2500 Pickup and (DF) RAM 3500 10K LB Cab Chassis vehicles.

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles equipped with rearview mirror rearview camera display (sales code GN4) may under certain circumstances experience a loss of rearview image display. A loss of rearview image could lead to increased risk of injury to people outside of the vehicle in the event the driver does not check surroundings through traditional means.

The condition described above does not comply with Federal Motor Vehicle Safety Standard FMVSS No. 111, Rear Visibility, requires a rearview image to be displayed at the beginning of each backing event.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace the rearview mirror in affected vehicles. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3<sup>rd</sup> Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.