



New Safety Recall Advanced Communication – U50

FCA US LLC (FCA US) has announced a safety recall on certain 2017 and 2018 model year (RU) Chrysler Pacifica vehicle.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a Manual Park Release (“MPR”) that can be accessed by removal of a shifter over ride plug (“Plug”) without the use of a screwdriver or other tool. If the MPR is unintentionally actuated, it could result in inadvertent vehicle movement. Inadvertent vehicle movement may result in injury to bystanders, and can cause vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (“FMVSS”) No. 114 Theft Protection and Rollaway Prevention which requires that if a gear selection control override option (MPR) is present, the device can only be removed (accessed) by using a screwdriver or other tool.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the MPR Plugs with revised Plugs that require a screwdriver or other tool to remove. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC