June 15, 2018

Dear MV-1® Dealer:

Mobility Ventures LLC has determined that a non-compliance which relates to motor vehicle safety exists in 2015 and 2016 MV-1 vehicles. In accordance with Federal Law, the National Highway Traffic Safety Administration (NHTSA) was notified on June 7th, 2018 of Mobility Venture’s determination and of its decision to conduct a Safety Recall Campaign to address this issue.

The non-compliance falls under the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, “Lamps, Reflective Devices, and Associated Equipment” -- Section S9.3.6 “Turn Signal Lamp Failure”. Specifically, if a rear turn signal lamp’s illumination output falls below illumination requirements, the vehicle’s Body Control Module (BCM) will not detect this condition. Consequently, the flasher unit does not perform as required by S9.3.6 (e.g., “significant change in the flashing rate”). The frequency of tell-tale illumination and audible “tick-tock” are unchanged and the driver is not alerted to failure of a rear turn signal lamp. As a result, others may not become aware that the vehicle operator is intending to execute a turn resulting in an increased risk of a collision. Mobility Ventures is not aware of any reports of accidents or injuries attributed to this condition.

Mobility Ventures is currently developing details of our Recall Plan and Schedule. It is expected that this Plan will be developed and finalized by mid-July. You will receive a second Notification that will include detailed Recall Service Repair Procedure and Reimbursement Provisions. Notification to Owners will follow shortly after.

In the interim, Dealers are reminded that some vehicles involved in this Recall Campaign may be in Dealer Inventory (new or used) or in use as demonstrator models. If so, these vehicles must have the Recall Service Procedure completed before retail delivery. To do otherwise is a violation of Federal Law and subject to substantial civil penalties.

If you have any questions, please call our Dealer Hotline at 1-800-874-1370.

Mobility Ventures LLC