



## VOLKSWAGEN DEALER COMMUNICATION

### Advance Notice – Safety Recalls 69W8 & 69W9 / Passenger Frontal Airbag

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** July 03, 2018

**Recall Codes**

- Safety Recall 69W8: 2018 MY Tiguan
- Safety Recall 69W9: 2018 MY Atlas

Affected vehicles will be identified with recall code 69W8 or 69W9; no vehicles will be included in both recall codes.

DO NOT sell, or offer for sale or lease, any vehicle tagged with recall code 69W8 or 69W9.

**Issue:** In a crash, the passenger frontal airbag may not unfold properly or may even tear during deployment. This can result in an increased injury risk to the front passenger in a crash with airbag deployment.

**Precautions** Until this recall is completed, customers should not let anyone ride in the front passenger seat.

**Repair:**

- REPAIR NOT YET AVAILABLE
- When parts are available, the passenger airbag will be replaced in affected vehicles.
- Target recall repair available date: July 2018
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Notes:** **IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*