



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 74D5 / Passenger Occupant Detection System (PODS)

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: November 19, 2018

Issue: The Passenger Occupant Detection System (PODS) can malfunction due to stress/wear factors affecting an internal connector or contact resistance increase at body-sensing mat in the seat. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS may not make the correct airbag deployment decision for the type of occupant seated there.

Repair:

- REPAIR AVAILABLE – November 20, 2018
- Repair instructions available in ELSA/ServiceNet
- Install a PODS repair kit
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

United States Dealers

Part availability is expected to remain very limited for the parts in the table below. It is very critical that each dealership manages the parts that are allocated every week.

Part Number	Description
4G8 898 522 AM	PODS Kit
4G0 898 522 AE	PODS Kit
4G8 898 522 AL	PODS Kit

- Parts allocations will occur once a week for the part numbers below with planned delivery on Fridays. Allocation requests for additional parts will not be accepted.
- The Parts on Command Upper Order Limits “Allocation Quantity per week” field is being leveraged to identify your dealership’s maximum potential weekly allocation quantity (see screen shot below as an example). Please utilize the quantity in this field to schedule customers accordingly.

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Division	Drop Ship	CHAT NOW	TEXT NOW
Audi	No		
Dealer Price	Suggested Retail Price		
\$546.00	\$910.00		
Upper Order Limits	Blocks		
Yes	Permanent Referral Block		
Allocation Quantity per week			
5			
Returnable	Package UOM		
Yes	1		

- Warranty claims will be monitored to ensure each dealership is utilizing their weekly allocation of parts. If claims are not entered in a timely manner, your dealership's weekly allocations may be lowered.

For the part numbers referenced in the table below the normal Upper Order Limit process will be used. Your dealership will be able to place orders as needed for these part numbers.

Part Number	Description
4G0 898 522 AF	PODS Kit
N 015 261 2	Upholstery Clip
N 020 902 2	Zip Tie
N 106 622 01	Zip Tie

Canada Dealers

For the part numbers referenced in the table below the normal Upper Order Limit process will be used. Your dealership will be able to place orders as needed for these part numbers.

Part Number	Description
4G0 898 522 AF	PODS Kit
4G8 898 522 AM	PODS Kit
4G0 898 522 AE	PODS Kit
4G8 898 522 AL	PODS Kit
N 015 261 2	Upholstery Clip
N 020 902 2	Zip Tie
N 106 622 01	Zip Tie

Notes: Affected Vehicles:

Country	Model Years		Models
USA	2012	2018	A6 and A7
	2013	2018	S6 and S7
	2014	2018	RS7
CAN	2016	2018	A6, A7, S6, S7 and RS7

- Schedule owner repairs immediately
- Owner mailing – November 2018

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-