



**Audi**

# AUDI DEALER COMMUNICATION

## URGENT! STOP REPAIR NOTICE

### Safety Recall 74D5 / Passenger Occupant Detection System (PODS)

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** November 21, 2018

**Reason for Repair Stop**

- Due to unforeseen software issues, all Safety Recall 74D5 repair work must stop.
- Audi is working diligently on identifying and correcting the issue; however there is no ETA yet on when repairs can resume.

**What Dealers Should Do**

- If you currently have customer vehicle in your workshop under repair for this safety recall, please let your customer know that this recall repair has been temporarily halted and ensure the customer is provided with a loaner vehicle.
- Please reach out to all customers you have scheduled for this recall work and advise them that the repair has been temporarily halted. Currently there is no ETA on when repairs can resume.
- Once repairs can begin again, please reach out to your affected customers to reschedule.

**Notes:** Affected Vehicles:

Country	Model Years		Models
USA	2012	2018	A6 and A7
	2013	2018	S6 and S7
	2014	2018	RS7
CAN	2016	2018	A6, A7, S6, S7 and RS7

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*