



VOLKSWAGEN DEALER COMMUNICATION

IMPORTANT RECALL UPDATE

Recall Repair Information - Safety Recalls 47N9 & 47N8 / Gas Bubbles in Brake System

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: July 02, 2018

Important Repair Update The repair for safety recalls 47N9 & 47N8 will now only require bleeding of all four brake calipers.

The original recall repair direction was to replace affected brake calipers. However, additional analysis has now determined that the safety defect can be removed by bleeding all four brake calipers.

Recall Repair / Claiming Instructions On July 03, 2018 brake bleeding/claiming instructions for Safety Recalls 47N9 & 47N8 will be released in ServiceNet (with ELSA visibility shortly thereafter).

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.