



FOLLOW-UP NOTICE

September 26, 2018

Attention: All Kia Parts & Service Managers

This Is A Follow-Up Notice To Advise That The Remedy Is Now Available.

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on the following vehicles:

- **All 2011-2012 MY Kia Sedona vehicles produced from March 3, 2010 thru August 14, 2012;**
- **All 2010-2013 MY Kia Forte vehicles produced from February 24, 2009 thru August 31, 2012;**
- **All 2010-2013 MY Kia Forte Koup vehicles produced from June 5, 2009 thru August 31, 2012;**
- **All 2011-2013 MY Kia Optima vehicles produced from August 12, 2010 thru August 31, 2012; and**
- **All 2011-2012 MY Kia Optima Hybrid vehicles produced from February 15, 2011 thru August 31, 2012.**

The airbag control unit ("ACU") detects crash severity and commands deployment of the advanced airbags and seatbelt pretensioners when necessary. The ACU in these vehicles contain a certain application-specific integrated circuit ("ASIC") that may be susceptible to electrical overstress ("EOS") during certain frontal crash events. If the ASIC becomes damaged, the frontal airbags and seatbelt pretensioners may not deploy in certain frontal crashes where deployment may be necessary, thereby increasing the risk of injury. Dealers are instructed to install a wire harness kit between the ACU Connector and Vehicle Harness Connector at no cost to the owners.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of **October 1, 2018**.

PARTS INFORMATION – Parts will be force-shipped as parts become available starting the week of October 1, 2018. Additional supplies will be recommended through PartsEye stock orders.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owners who have already paid for repairs to their airbag control unit can submit a request for reimbursement online at kia.com (Contact Kia). Kia will mail follow-up notices to the affected vehicle owners beginning on **September 28, 2018**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Manager, Technical Services & Engineering
Enclosures