GLOBAL SAFETY FIELD INVESTIGATIONS DCS4761 URGENT - DISTRIBUTE IMMEDIATELY

Date: May 24, 2018

Subject: 18178 - Safety Recall

Weld Separated on Front Seat Recliner

Models: 2018 Chevrolet Sonic

To: All General Motors Dealers

General Motors is releasing Safety Recall 18178 today. The total number of U.S. vehicles involved is approximately 71. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated May 24, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS