Date: May 24, 2018

Subject: 18179 - Safety Recall
SDM Loss of Communication

Models: 2018 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Safety Recall 18179 today. The total number of U.S. vehicles involved is approximately 88,129. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**
Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**
The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**
The Investigate Vehicle History (IVH) screen in the GWM system will be updated May 25, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS