

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Recall 18V-XXX: Electrical Power Distribution: Battery Cable
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Publish Date: May 11, 2018
From: Technical Service
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DCSnet Message
Urgent



Subject: **Recall 18V-XXX: Electrical Power Distribution: Battery Cable**







BMW Group is conducting a Voluntary Safety Recall (effective May 14, 2018) on certain Model Year 2010-2011 BMW 3 Series Diesel vehicles that were produced from December 2009 through June 2011. This Recall involves the connection between the positive battery cable and the front power distribution box.

Attached is Service Information bulletin B61 09 18, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B610918_Recall_Notice\[81beb946\].pdf](#)
-  [B610918\[81beb945\].pdf](#)
-  [2018-E90Diesel-PowerDistributionBox-QA-\(11May2018\)\[81beb944\].pdf](#)
-  [B610918_Recall_Notice\[81beb946\].pdf](#)
-  [B610918\[81beb945\].pdf](#)
-  [2018-E90Diesel-PowerDistributionBox-QA-\(11May2018\)\[81beb944\].pdf](#)

Recipients: BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B61 09 18
General Electrical Systems

May 2018
Technical Service

RECALL 18V-XXX: ELECTRICAL POWER DISTRIBUTION: BATTERY CABLE

MODEL

E90 (335D)

SITUATION

BMW Group is conducting a Voluntary Safety Recall (effective May 14, 2018) on certain Model Year 2010-2011 BMW 3 Series Diesel vehicles that were produced from December 2009 through June 2011.

This Recall involves the connection between the positive battery cable and the front power distribution box. The plug-in contact of the positive battery cable at the front power distribution box (Junction Box) may be damaged by vehicle vibrations, which could cause corrosion and increased electrical resistance.

Approximately 6,591 vehicles are affected by this recall.

Affected vehicles will show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0061770400 B610918 Recall: Power Supply System.**

The bulletin will be updated with repair, parts and warranty information when it becomes available.

The Q&A has been attached for further information.

ATTACHMENTS

View PDF attachment [B610918 Recall Notice](#).

View PDF attachment [2018-E90Diesel-PowerDistributionBox-QA-\(11May2018\)](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 18V-XXX: Electrical Power Distribution: Battery Cable B61 09 18

BMW Group is conducting a Voluntary Safety Recall (effective May 14, 2018) on certain Model Year 2010-2011 BMW 3 Series Diesel vehicles that were produced from December 2009 through June 2011.

This Recall involves the connection between the positive battery cable and the front power distribution box. The plug-in contact of the positive battery cable at the front power distribution box (Junction Box) may be damaged by vehicle vibrations, which could cause corrosion and increased electrical resistance.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Power Supply System
Safety Recall 18V-xxx
Model Year 2010-2011
BMW 3 Series Diesel
*Last Updated 5/11/2018***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 6,591 Model Year 2010-2011 BMW 3 Series Diesel vehicles in the US, produced between December 2009 and October 2011, are potentially affected.

Q2. What is the specific issue?

The issue involves the vehicle's power supply system. Electrical power is transferred from the battery (located in the trunk) to the fuse box (located behind the glove compartment), via the positive battery cable.

Due to relative movements at the connection point between the battery cable and the fuse box, the connection, and hence the transfer of electrical power, may be affected.

Q3. What can happen as a result of this issue?

Over time, this could eventually lead to a non-starting condition. In some cases, a momentary flickering of the instrument cluster, or a momentary shut-down of the engine could occur. In a rare case, engine stalling and a loss of certain vehicle systems could occur and increase the risk of a crash.

Q4. This sounds familiar. Did BMW Group conduct a Safety Recall before?

Yes, the BMW Group conducted a Safety Recall in 2013 for Model Year 2007 – 2012 BMW 1 Series, 3 Series and Z4 models.

Q5. Why is the BMW 3 Series Diesel model being added?

Over time, the diesel model has become susceptible to the issue that was identified in 2013.

Q5a. I own an M3. Was the M3 included in the 2013 Safety Recall? Is it included now?

BMW issued a Service Action for the M3 in 2016. A Service Action means that when your M3 is at a BMW center, the repair will be performed. BMW took this action for the M3 because they do not have the same power supply system design as the 3 Series. The electrical connections between the battery, the fuse box, and vehicle systems is different between the M3 and the 3 Series.

Q6. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles have a different power supply system design.

Q7. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q8. Can I determine if this issue exists in my vehicle?

If the vehicle does not start, if you notice a momentary flickering of the instrument cluster, or a momentary shut-down of the engine, your vehicle could be experiencing the issue. If engine stalling and a loss of certain vehicle systems occur, your vehicle could be experiencing the issue.

Q9. What should I do if I notice this condition in my vehicle?

If engine stalling and a loss of certain vehicle systems occur, pull off the road to a safe location away from traffic, and switch off the engine. All occupants should carefully exit the vehicle and move to a location away from traffic. Do not continue to drive your vehicle.

Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.

**Power Supply System
Safety Recall 18V-xxx
Model Year 2010-2011
BMW 3 Series Diesel
*Last Updated 5/11/2018***

Q10. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q10a. Will BMW provide me with a loaner vehicle until a repair part is available?

If you request a loaner vehicle and replacement parts are not available, we have directed our authorized BMW centers to assist customers with their alternate transportation needs.

Q11. How will my vehicle be repaired?

The positive battery cable connector will be replaced with an improved version, and the cable will be secured to the fuse box to prevent movement between the cable and the fuse box.

Q12. Is BMW Group aware of any accidents, injuries or fires, in the US, involving these BMW Group vehicles associated with this Safety Recall?

No.

Q13. How will I be informed of this Safety Recall?

You will receive a letter in July via First Class mail advising you of this Safety Recall. Depending upon parts availability, this letter may request you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. In cases where parts are not immediately available, you will receive a second letter when parts become available, advising you to schedule an appointment with an authorized BMW center at that time to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure the BMW Group has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Q14. How long will the repair take?

This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

Q15. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Safety Recall campaign to ensure that the necessary parts are at the BMW centers prior to sending out the owner notification letters. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.

Q16. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.