



**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



May 25, 2018

**Subject: New Norcold Safety Recall Notice**

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

To Whom It May Concern:

Norcold Inc. has determined that a defect which relates to motor vehicle safety exists in certain N305 and N306 model gas/electric refrigerators with serial numbers in the range from 27378283 to 28230836, non-consecutively, and that they should be recalled. The refrigerator's serial number is located inside the fresh food compartment.

On March 7, 2018, Norcold announced a recall to inspect and check the tightness of a fitting on the gas valve.

**The inspection and testing of the tightness of the fitting will be at no cost to you..**

**Owners of recalled refrigerators should NOT operate their refrigerator on propane until it can be professionally repaired by your dealer or a Norcold authorized service center.**

**If you have one of the recalled refrigerators you should:**

- 1. Only operate the refrigerator on electric until recall service has been performed.**
- 2. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.**

**Failure to follow these instructions can result in a fire causing injury or death.**

To locate a service center nearest you, go to [www.norcoldrecall.com](http://www.norcoldrecall.com). You can also check online at [www.norcoldrecall.com](http://www.norcoldrecall.com) to see if your refrigerator is under recall by clicking on the 'Check Status' button.

If your dealer or an authorized Norcold service center fails or is unable to remedy this defect without charge and within a reasonable time, please contact Norcold at 800 767-9101. You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist.

In the event you no longer own the vehicle, please help us locate the new owner by completing the enclosed postage paid reply card and returning it to us.

We regret any inconvenience related to this recall campaign. Our first priority is the safety of our products and the satisfaction of our customers. Thank you for your attention to this important matter.

Sincerely,

**Trail Boss Conversions**