

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4764
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 29, 2018

Subject: 18159 - Noncompliance Recall
Fuel Leak During F/CMVSS Testing

Models: 2016-2018 Chevrolet Cruze LS Gasoline-Engine Vehicles Equipped
with Tire Inflator Kit (RPO KTI)

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall 18159 today. The total number of U.S. vehicles involved is approximately 113,552. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 10, 2018. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for the WCAP. Information was communicated for this field action WCAP on May 25, 2018 via Global Connect message GCUS-9-6062. Claims are allowed to be submitted through the date of this release. If a vehicle has been delivered, wholesaled or otherwise disposed of prior to release of this bulletin, the vehicle is not eligible for assistance.

Customer Letter Mailing

The customer letter mailing will begin on June 7, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated May 29, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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