

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4748
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 10, 2018

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 18159

Models: 2016-2018 Chevrolet Cruze LS Gasoline-Engine Vehicles Equipped with Tire Inflator Kit (RPO KTI)

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2016-2018 model year Chevrolet Cruze LS gasoline-engine vehicles equipped with tire inflator kit (RPO KTI) in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 18159.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

General Motors has decided that 2016-2018 Chevrolet Cruze LS gasoline-engine sedans equipped with tire inflator kits may fail to conform to certain requirements of S5.6 of Federal Motor Vehicle Safety Standard (FMVSS) No. 301, "Fuel system integrity." While GM has not identified any field reports of fuel leaks involving these vehicles, GM's internal testing indicates that these vehicles could release more fuel than is permissible under S5.6 of FMVSS 301 under the test conditions for an offset rear-impact followed by a static rollover. If fuel were to leak from the vehicle following a severe rear-impact crash, it could increase the risk of fire or injury.

To correct this condition dealers will install a lock-ring on the fuel tank that shields the VPS.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on May 10, 2018. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code

(BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this noncompliance recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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