

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-018

Effective: 06/12/18

Release: 06/12/18

SUBJECT: TBB FL770 – Interim Recall Notice

This letter is to inform you that an interim recall notice is being sent to affected customers for upcoming recall *FL770 ~ TBB Ford Minotour Wheelchair Lifts*. The interim notices will be mailed by the end of June. Copies follow for your reference.

This notice is for your information only. There is no action for customers or dealers to take at this time. If customers inquire, please refer them to the interim notice and let them know the recall will begin when all preparations are complete.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

June 2018
FL770
Interim Recall Notice
NHTSA #18V-301 (School Buses)
#18V-330 (Non-School Buses)

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB Ford Minotour Wheelchair Lifts

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Minotour school and non-school buses manufactured May 5, 2012, through January 9, 2018.

On certain buses equipped with a wheelchair lift, a missing relay in the interlock wiring harness may not prevent the wheelchair lift from operating while the vehicle gear shifter is in neutral or drive. If a bus is moved while the wheelchair lift is in operation, there is an increased risk of injury.

The wheelchair lift wiring will be inspected and repaired as needed.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming recall. Thomas Built Buses is currently validating the repair and securing parts and will notify you when the repair is available. **When you receive the second notice**, please contact your authorized Thomas dealer to schedule the recall for your vehicle. You may continue to operate your vehicle in the interim.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

June 2018

FL770

Interim Recall Notice

Transport Canada #18-246 (School Buses)

#18-247 (Non-School Buses)

Subject: TBB Ford Minotour Wheelchair Lifts

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Minotour school and non-school buses manufactured May 5, 2012, through January 9, 2018.

On certain buses equipped with a wheelchair lift, a missing relay in the interlock wiring harness may not prevent the wheelchair lift from operating while the vehicle gear shifter is in neutral or drive. If a bus is moved while the wheelchair lift is in operation, there is an increased risk of injury.

The wheelchair lift wiring will be inspected and repaired as needed.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming recall. Thomas Built Buses is currently validating the repair and securing parts and will notify you when the repair is available. **When you receive the second notice**, please contact your authorized Thomas dealer to schedule the recall for your vehicle. You may continue to operate your vehicle in the interim.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure

Juin 2018

FL770

Avis de rappel intermédiaire

Transport Canada n° 18-246 (autobus scolaires)

n° 18-247 (autobus non scolaires)

Objet : Plates-formes élévatrices pour fauteuils roulants des véhicules TBB Ford Minotour

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à 100% Thomas Built Buses, Inc., Daimler Trucks North America LLC a déterminé qu'une défectuosité liée à la sécurité des véhicules à moteur existe sur certains autobus scolaires et non scolaires Minotour construits entre le 5 mai 2012 et le 9 janvier 2018.

Sur certains autobus équipés d'un élévateur pour fauteuil roulant, il est possible qu'un relais soit manquant dans le faisceau de fils du verrouillage de sécurité, ce qui empêche l'élévateur pour fauteuil roulant de fonctionner lorsque le sélecteur de vitesses du véhicule se trouve au point mort (N) ou en position de marche avant (D). Si un autobus est déplacé pendant que l'élévateur pour fauteuil roulant est en service, il existe un risque accru de blessure.

Le câblage de l'élévateur pour fauteuil roulant sera inspecté et réparé si nécessaire.

Ceci est le premier de deux avis que vous recevrez à ce sujet. Cette lettre vise à vous informer d'un rappel à venir. Thomas Built Buses effectue actuellement la validation de la réparation et prépare la fourniture des pièces de rechange. Vous serez avertis lorsque la réparation sera disponible.

Lorsque vous recevrez le deuxième avis, veuillez contacter votre concessionnaire Thomas Built Buses autorisé pour programmer le rappel pour votre véhicule. En attendant, vous pouvez continuer à utiliser votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Si vous avez des questions au sujet de ce rappel, veuillez contacter le Service de garantie au 1 336-889-4871, du lundi au vendredi de 8 h à 17 h, heure de l'Est. Au Canada, vous pouvez contacter Transport Canada - Sécurité routière, au 80 rue Noël, Gatineau, Québec J8Z 0A1, ou appeler le 1-800-333-0510

Nous sommes désolés pour tout inconfort pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DE GARANTIE THOMAS BUILT BUSES

Pièce jointe