

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4812  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 3, 2018

Subject: 18155 - Safety Recall  
Driver Side Window Switch Inoperative

Models: 2014-2017 Chevrolet Express (built through 6/21/2016)  
2014-2017 GMC Savana (built through 6/17/16)

To: All General Motors Dealers

General Motors is releasing Safety Recall 18155 today. The total number of U.S. vehicles involved is approximately 237,966. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 3, 2018. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Customer Letter Mailing**

The customer letter mailing will begin on August 10, 2018.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 3, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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