

SPRINTER

MERCEDES-BENZ USA, LLC
One Mercedes-Benz Drive
Sandy Springs, GA, 30328
Phone: (770) 705-0600
Fax: (770) 705-0117
MBUSA.com



newschannel update

TO: Freightliner and Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Michael Scott, Vans Regulations and Certifications
RE: Recall Campaign Initial Notification MY17 906 (Sprinter) Spot Welds On Front Side Wall Paneling	DATE: June 6, 2018

IMPORTANT NEW RECALL CAMPAIGN INFORMATION





RECALL CAMPAIGN INITIAL NOTIFICATION

June 6, 2018

Campaign No. :	Campaign Desc. :	Spot Welds On Front Side Wall Paneling
TBD	PDGBEPLANK	
<p>This is to notify you of the upcoming Recall Campaign to spot weld the front side wall paneling on approximately 153 MY17 Sprinter (906) vehicles. Please review the recall information below. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs are flagged as "PENDING" in VMI on June 8, 2018.</p>		
Background		
Issue	<p>Daimler AG (DAG), the manufacturer of Mercedes-Benz Vans, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles for the NAFTA market, spot welds might be missing on the front side wall on the driver and the passenger side. The affected spot welds connect the door portal with the underlying hinge reinforcements behind. In the event of a crash, it cannot be ruled out that there may be a negative impact on vehicle safety due to the missing welding spots. Further, the durability of the vehicle over its lifecycle may be affected.</p>	
What We're Doing	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will perform a visual inspection and check if any of the welds on the A-pillar are missing. If necessary, the affected vehicles will be reworked by setting the missing weld spots at the front side wall paneling. The necessary work to be performed is expected take approximately 7 hours. Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.</p>	
Parts	Parts are not necessary for this campaign.	
Vehicles Affected		
Vehicle Model Year(s)	2017	
Vehicle Model	Sprinter (906 Platform)	
Vehicle Populations		
Total Recall Population	153	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Given this notice, it is a violation of Federal Law for rental companies to rent new MY17 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	Customer letters will be mailed in late July 2018.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		