



# VOLKSWAGEN DEALER COMMUNICATION

## Advance Notice – Safety Recall 20AW – Fuel Tank

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** May 22, 2018

**Issue:** Fuel may leak from the fuel tank. Leaking fuel, in the presence of an ignition source, may result in a fire.

**Repair:**

- **REPAIR NOT YET AVAILABLE**
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- The fuel tank will be replaced on affected vehicles. When parts supply permits, repair instructions will be provided.

**Precautions:** If a customer smells a fuel odor or sees a fuel puddle under the vehicle, they are advised to contact an authorized Volkswagen dealer right away.

**Notes:** Affected vehicles: 2018 MY Volkswagen Atlas

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*