



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Safety Recall 20AW – Fuel Tank

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: June 21, 2018

Issue: Fuel may leak from the fuel tank. Leaking fuel, in the presence of an ignition source, may result in a fire.

Repair:

- REPAIR AVAILABLE – June 22, 2018
- Repair instructions available in ELSA/ServiceNet
- Replace fuel tank
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Due to the small number of affected vehicles, parts allocation will be limited to dealers with affected inventory. If you need to order a fuel tank to support this recall repair, please contact the Parts Specialists via phone (800-767-6552), email (VWoAPartsSpecialists@vw.com) or chat with the VIN to order.

Notes:

- Vehicles: 2018 MY Volkswagen Atlas
- Schedule owner repairs immediately
- Owner mailing – June 2018

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.