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# newschannel update

то: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering
Managers	Services
RE: <b>Recall Campaign Launch Notification</b> 2018070015 Replace Oil Dipstick MY12-17 166 292 (GLE-Class, GLE-Coupe Class, GLS- Class)	date: August 17, 2018

### **IMPORTANT RECALL CAMPAIGN INFORMATION**

(A)



Campaign No. :	Campaign Desc. :	Poplaco Oil Dinstick			
2018070015	1804P46B08	Replace Oil Dipstick			
This is to notify you of a new Recall Campaign to replace the oil dipstick on <u>9,725</u> MY12-17 166 & 292 platform (ML-Class, GLE-Class, GLE- Coupe Class, GL-Class and GLS-Class) vehicles. The recall campaign will be visible on the <u>www.safercar.gov</u> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on August 17, 2018.					
Background					
Issue	certain ML, GLE, GL Curve System ("AC through the vent h	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain ML, GLE, GLE Coupe, GL, and GLS-Class vehicles (166, 292 platform) with the Active Curve System ("ACS"), the oil in the ACS's oil reservoir could leak out of the oil reservoir through the vent holes in the sealing cap of the oil dipstick. In such case, the oil could leak onto hot engine components which could increase, the risk of a fire.			
What We're Doing		MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealership will replace the oil dipstick of the active curve system oil reservoir on the affected vehicles.			
Parts	Parts are available	and can be ordered as necessary.			
	Vehi	cles Affected			
Vehicle Model Year(s)	2012-2017				
Vehicle Model	GLE-Class, GLE-	Coupe Class, GLS-Class			
	Vehic	le Populations			
<b>Total Recall Population</b>	9725				
Total Vehicles in Dealer Inven	t <b>ory</b> 4				
Given this notice, it is a violation of Federal law for a dealer to sell or lease any <u>new MY12-17 GLE-Class</u> , GLE-Coupe Class, GLS-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.					
Loaner and demo	nstrator vehicles may conti	nue to be driven, but must not be retailed until repaired.			
Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new MY12-17 GLE-Class, GLE-Coupe Class, GLS-Class vehicles covered by this notification until the vehicle has been repaired.					
Next Steps/Notes					
Customer Notification Timelin	e Customer letter available.	rs will be mailed approximately one week after the remedy becomes			
AOMS/SOMS	AOMs – This re your dealers AS	is recall may generate questions from your dealers. Please forward this notice to rs ASAP.			
Rental Fleet Partners	representative	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.			
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.					

## **Recall Campaign Bulletin**



Campaign No. 2018070015, August 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT:Models ML, GLE, GLE Coupe, GL, and GLS-Class vehicles (166, 292 platform)Model Years 2012-2017Replace Oil Dipstick of Active Curve System

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain ML, GLE, GLE Coupe, GL, and GLS-Class vehicles (166, 292 platform) with the Active Curve System ("ACS"), the oil in the ACS's oil reservoir could leak out of the oil reservoir through the vent holes in the sealing cap of the oil dipstick. In such case, the oil could leak onto hot engine components which could increase the risk of a fire. An authorized Mercedes-Benz dealership will replace the oil dipstick of the active curve system oil reservoir on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 9466 vehicles are involved.

Order No. P-RC-2018070015 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records. Recall Campaign Bulletin

Recall Campaign Bulletin

#### Work procedure

1. Replace oil dipstick (**A**, **Figure 1**) of ACS (ACTIVE CURVE SYSTEM) reservoir. A new and optimized oil dipstick with filter is installed in the plug (**B**, **Figure 1**).



Figure 1

#### **Primary Parts Information**

Qty.	Part Name	Part Number	Estimated Replacement
			Rate
1	ACS (ACTIVE CURVE SYSTEM) oil dipstick	A 166 320 00 00	100%

#### Warranty Information

**Operation:** Replace oil dipstick for ACTIVE CURVE SYSTEM (02-2321)

Damage Code	Operation Number	Labor Time (hrs.)
46 945 31 7	02-2321	0.1

### **i** Note

Operation Number labor times are subject to change.