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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>20180500 12 Retrofit Headlamp Sealing Caps</b> <b>MY17 213 (E-Class)</b>	DATE: June 1, 2018

## IMPORTANT RECALL CAMPAIGN INFORMATION





# RECALL CAMPAIGN LAUNCH NOTIFICATION

June 1, 2018

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Retrofit Headlamp Sealing Caps</b>
<b>2018050012</b>	<b>1804P82B07</b>	
<p>This is to notify you of a <b>Recall Campaign</b> launch to retrofit the headlamp sealing caps on <b>42</b> MY 2017 Model 213 (E-Class) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on June 1, 2018.</p>		
<b>Background</b>		
<b>Issue</b>	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the horizontal adjustment mechanism of the headlamp might be accessible and therefore may not comply with certain Federal Motor Vehicle Safety Standards (FMVSS).	
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealership will retrofit headlamp sealing caps on the affected vehicles.	
<b>Parts</b>	Parts are available and can be ordered as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2017	
<b>Vehicle Model</b>	E-Class	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	42	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17 E-Class Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY17 E-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer letters will be mailed approximately one week after the remedy becomes available.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Mercedes-Benz

Campaign No. 2018050012, June 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 213 Model Year 2017**  
**Retrofit cover for headlamp adjustment screws at left and right**

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the horizontal adjustment mechanism might be accessible and therefore not meet the requirement of Federal Motor Vehicle Safety Standards (FMVSS). An authorized Mercedes-Benz dealership will retrofit headlamp sealing caps on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 42 vehicles are involved.

Order No. P-RC-2018050012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

1. Open engine hood.
2. Retrofit cover (A) for headlamp adjustment screws at left and right.



## Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
2	Cover	A 000 997 36 07	100%

## Warranty Information

Operation: Retrofit cover (2) on headlamp at left and right (02-2325)

Damage Code	Operation Number	Labor Time (hrs.)
82 919 37 7	02-2325	0.1



### Note

Operation Number labor times are subject to change