

MERCEDES-BENZ USA, LLC One Mercedes-Benz Dr. Sandy Springs, GA, 30328-4201 Phone: (770) 705-0600 Fax: (770) 705-0117 MBUSA.com



newschannel update

TO: Mercedes-Benz Dealer Principals, General	FROM: Gregory Gunther, Department Manager,
Managers, Sales Managers, Service Managers, Parts	Vehicle Compliance and Analysis, Engineering
Managers	Services
RE: Recall Campaign Launch Notification 2018050012 Retrofit Headlamp Sealing Caps MY17 213 (E-Class)	DATE: June 1, 2018

IMPORTANT RECALL CAMPAIGN INFORMATION



Campaign No. :	Campaign Desc. :	Potrofit Hoadlamp Soaling Cana			
2018050012	1804P82B07	Retrofit Headlamp Sealing Caps			
	the <u>www.safercar.gov</u> website	e headlamp sealing caps on <u>42</u> MY 2017 Model 213 (E-Class) vehicles. The e and may generate questions from customers. Affected VINs will be flagged OPEN" on June 1, 2018.			
	B	ackground			
Issue	certain E-Class veh might be accessible	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the horizontal adjustment mechanism of the headlamp might be accessible and therefore may not comply with certain Federal Motor Vehicle Safety Standards (FMVSS).			
What We're Doing		A will conduct a voluntary recall. An authorized Mercedes-Benz dealership will retrofit mp sealing caps on the affected vehicles.			
Parts	Parts are available	and can be ordered as necessary.			
	Vehi	icles Affected			
Vehicle Model Year(s)	2017				
Vehicle Model	E-Class				
	Vehic	le Populations			
Total Recall Population	42				
Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> MY17 E-Class Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.					
Loaner and der	nonstrator vehicles may conti	nue to be driven, but must not be retailed until repaired.			
Additionally, given this notice, it		or <u>car rental companies</u> to rent new MY17 E-Class vehicles covered by this the vehicle has been repaired.			
Next Steps/Notes					
Customer Notification Time	line Customer lette available.	rs will be mailed approximately one week after the remedy becomes			
AOMS/SOMS	AOMs – This re your dealers AS	call may generate questions from your dealers. Please forward this notice to SAP.			
Rental Fleet Partners		y affect vehicles in your fleet. Please contact your respective MBUSA fleet e for further information and next steps. For repairs, please contact your JSA dealer.			
•	•	A is determined to maintain a high level of vehicle quality and customer to the Customer Assistance Center at 1-800-FOR-MERCEDES.			

Recall Campaign Bulletin



Campaign No. 2018050012, June 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 213 Model Year 2017 Retrofit cover for headlamp adjustment screws at left and right

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the horizontal adjustment mechanism might be accessible and therefore not meet the requirement of Federal Motor Vehicle Safety Standards (FMVSS). An authorized Mercedes-Benz dealership will retrofit headlamp sealing caps on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 42 vehicles are involved.

Order No. P-RC-2018050012

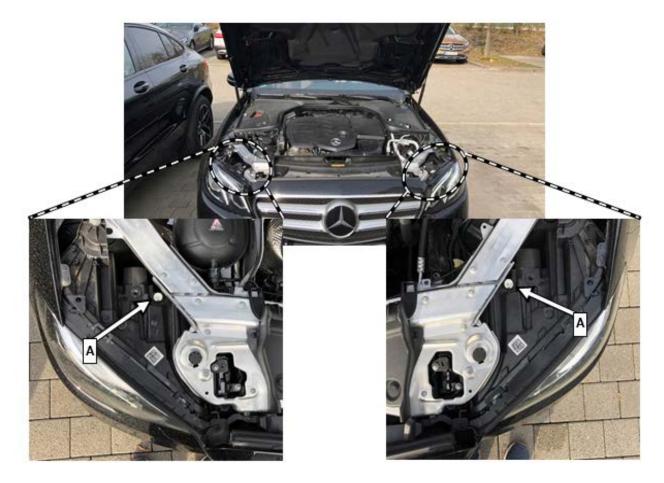
This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Recall Campaign Bulletin

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Procedure

- 1. Open engine hood.
- 2. Retrofit cover (A) for headlamp adjustment screws at left and right.



Primary Parts Information							
Qty.	Part Name	Part Number	Estimated Replacement				
			Rate				
2	Cover	A 000 997 36 07	100%				

Warranty Information

Operation: Retrofit cover (2) on headlamp at left and right (02-2325)					
Damage Code	Operation Number	Labor Time (hrs.)			
82 919 37 7	02-2325	0.1			

i Note

Operation Number labor times are subject to change