

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-042

Effective: 12/19/2018

Release: 12/19/2018

SUBJECT: TBB FL769 Interim Recall Ending – Final Recall to Begin

This letter is to inform you that the interim phase of recall FL769, *TBB SynTec Seat Frames (Restraint Seats)*, will end Wednesday, 12/26/2018, and the final recall will begin Thursday, 12/27/2018. The final recall bulletin will be available to dealers on 12/27/2018, and it will replace the interim bulletin on DTNAConnect. Please plan upcoming repairs with the dates below in mind.

IMPORTANT: Vehicles that had an INT FL769 repair still require the final repair (with the exception of a small group of new buses that had all seats updated in order to be delivered prior to the start of the final remedy).

Last Repair Date for Interim Repairs: 12/26/2018

First Repair Date for Final Recall Repairs: 12/27/2018

Any work that will be *completed* (have a repair date) on or after 12/27/2018 must be for repair of all seats on the bus, not just those with cracked/broken brackets.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.