



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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Aftersales Bulletin

Ghost (RR4) Delivery Stop Notification / Safety Recall Notification 18V-XXX

Please be reminded that it is a violation of Federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the delivery stop / safety recall repair has been performed. This means that dealers may not legally deliver a new motor vehicle to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop / safety recall. Note also that substantial civil penalties apply to violations of this law (The Safety Act).

Also, you should not sell, lease or deliver any Provenance (CPO) or used vehicles subject to a delivery stop / safety recall until the repair is completed.

1. Affected Vehicles

Certain Rolls-Royce Ghost (RR4) vehicles produced between January 24, 2010 and September 25, 2011
See the draft VIN list

2. Situation

The issue involves the electric auxiliary water pump for these turbocharged engines. As a result of certain design features, and in combination with high operating temperatures, the pump's electronic circuit board could malfunction.

3. Procedure

A Service Information Bulletin will be published as soon as further details are available. Please do not order any parts at this time, as the campaign procedure is still being finalized.

Vehicles affected by this delivery stoppage must not be delivered to a customer until repairs are completed.

Published date **April 20, 2018**

4. Contact Information:

If you have further questions please contact your Regional Aftersales Manager (RAM).

Rolls-Royce Motor Cars NA

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