



## VOLKSWAGEN DEALER COMMUNICATION

---

### Repair Available – Safety Recall 69Q8 / Takata Driver Airbag Inflator

**This notice is for:** ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator  
✓ Sales Manager | ✓ Parts Manager | ✓ Technicians

**Date:** April 18, 2018

**Issue:** The driver airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death.

**Repair:**

- REPAIR AVAILABLE – April 19, 2018
- Repair instructions available in ELSA/ServiceNet
- Replace driver frontal airbag inflator (FINAL REMEDY).
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

- Automatic weekly parts allocation
- Email [VWoAPartsSpecialists@vw.com](mailto:VWoAPartsSpecialists@vw.com) with VIN if a part is not in your inventory.
- Parts Return: Required (via Takata inflator return process)

**Notes:**

- Vehicles: Certain 2006-2007 MY Passat Sedan & Wagon
- This is a FINAL Takata repair
- Schedule owner repairs immediately
- Owner mailing - April 2018

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*

69Q8\_DLR\_LAUNCH