

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4711
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 12, 2018

Subject: 18117 (215558) - Safety Recall
Rear Seat Belt Misrouted Around Bolster Bracket

Models: 2018 Buick Regal

To: All General Motors Dealers

General Motors is releasing Safety Recall 18117 today. The total number of U.S. vehicles involved is approximately 8,738. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated April 13, 2018. A list of involved vehicles in dealer new inventory is attached to this message. The attached list contains some vehicles that do not have assigned BAC codes. This list is the most current information available. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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