



Audi

AUDI DEALER COMMUNICATION

Safety Recall Circular 19O2/19N4 / After Run Coolant Pump

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: February 28, 2019

19N4 Closure: On March 01, 2019, Safety Recall 19N4 will be closed.

For all repairs that occurred prior to March 01, 2019, warranty claims must be submitted and processed by April 30, 2019.

19O2 Revision: On March 01, 2019, Safety Recall 19O2 will be revised to include all Audi A6 vehicles that were unrepaired under Safety Recall 19N4.

A new part number is required for these vehicles. Please ensure that the latest version of the recall bulletin is being used by all dealership personnel.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.