



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 19N3/19N4 – After-Run Coolant Pump

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: April 23, 2018

Issue: In certain vehicles equipped with a 2.0L TFSI engine, the electric coolant pump may experience a short circuit and/or overheat. A short circuit or overheating within the electric coolant pump may lead to a vehicle fire.

- Repair:**
- REPAIR NOT YET AVAILABLE
 - Vehicles included in this recall were previously recalled under Audi safety recall 19M1. In addition to the software update for the engine control module as the remedy of the previous recall, Audi will replace the electric coolant pump in affected vehicles.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory

Parts Department:

- REPAIR NOT YET AVAILABLE
- Parts information will be provided at a later date.

Notes: Affected Vehicles:

- U.S.A.: Certain 2012-2017 MY Audi Vehicles with a 2.0L TFSI Engine
- CANADA: Certain 2013-2017 MY Audi Vehicles with a 2.0L TFSI Engine

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.