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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2018 Pilot and Ridgeline Front Seat Rail Slide Rivets
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DATE: April 6, 2018

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018 Pilot and Ridgeline Front Seats Rail Slide Rivets

Today, April 6, 2018, American Honda is announcing a **STOP SALE** and **Safety Recall** for a limited number of 2018 Pilot and Ridgeline vehicles due to concerns with the front seats frame rivets. [Refer to your eResponsibility report or do a VIN inquiry to determine if any vehicles in your inventory are affected.](#)

Failure to repair a vehicle as needed prior to sale may subject your dealership to claims or lawsuits.

Basic Concern

American Honda has determined a defect relating to motor vehicle safety may exist in certain 2018 model year Pilot and Ridgeline vehicles. This defect relates to out of specification seat frame rivets. If an affected vehicle is involved in a crash, the seat may not operate as designed to protect the occupant.

Campaign Information

Service bulletin 18-042, *Safety Recall: Front Seat Frame Rivets* has been posted on the Service Information System. This bulletin serves as a placeholder at this time and contains background information. Once all components to complete the repair process are available, the bulletin will be updated with parts, warranty and repair information.

Parts Information

Parts will be allocated to your dealership and will begin arriving on April 11th. Additional information on parts availability will be provided next week as well.

Tools Information

No special tools are required to complete this recall repair.

Warranty Information

Warranty information is covered in service bulletin 18-042.

Customer Notification

American Honda expects to start customer notification in late May 2018.

Check VIN Status Inquiry to determine eligibility for any open campaigns.