

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** July 5, 2019  
**TO:** Mitsubishi Motors US Service and Parts Managers  
**RE:** Wisconsin Department of Transportation Division of Motor Vehicles Letterhead – Takata Recalls  
**TIN NO.** TIN-19-00-005

---

**AFFECTED VEHICLES:** Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

**PURPOSE**

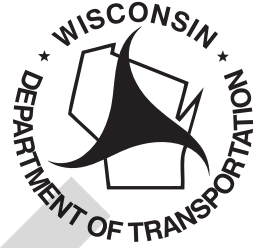
With permission from the Wisconsin Department of Transportation Division of Motor Vehicles (DMV), on July 8, 2019, MMNA will be mailing letters to owners, with Wisconsin addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a Wisconsin DMV letterhead and mailed in an envelope with MMNA's mail processing return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.



Secretary Craig Thompson  
wisconsindot.gov



Dear [Name]:

The Wisconsin Department of Transportation Division of Motor Vehicles (DMV) is contacting you because your [YEAR] [Model] has a **recalled airbag that could kill or seriously injure you** and your passengers if it deploys.

The DMV received information from MITSUBISHI that the airbag included in your [YEAR] [Model], currently registered in your name with the Vehicle Identification Number (VIN) [VIN NUMBER HERE], has been recalled. And according to records from MITSUBISHI, your vehicle has not been repaired yet.

**If the airbags deploy, the airbags may explode and spray sharp metal fragments toward you and your passengers.** Your safety is our highest priority. We urge you to contact your nearest MITSUBISHI dealer to get your airbags repaired for **FREE**.

The potentially lifesaving recall repair is **FREE** and parts are available now. A **FREE** loaner car, towing service or other alternative transportation may be available to assist with any inconvenience this recall repair may cause. Please **immediately call 888-648-7820** for more information or to schedule your **FREE** recall repair.

### What should you do?



- **Immediately** contact a local MITSUBISHI dealership to schedule a **FREE** recall repair. Ask for **FREE** alternative transportation, if needed.
- Visit [www.mitsubishicars.com/recall](http://www.mitsubishicars.com/recall) or **CALL 888-648-7820** to find your nearest MITSUBISHI dealership.
- *If you think you have already taken action on this urgent airbag safety recall, visit [www.NHTSA.gov/recalls](http://www.NHTSA.gov/recalls) and enter your vehicle's VIN to verify and ensure that no other recalls have been issued for your vehicle.*

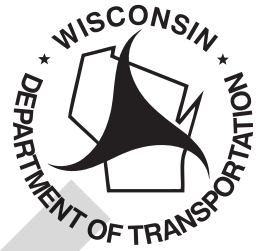


**ENTER YOUR VIN**

MITSUBISHI is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration reports 16 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect. To prevent further tragedies, the DMV is reaching out to Wisconsin vehicle owners with an open airbag recall on behalf of and at the expense of these manufacturers.



Secretary Craig Thompson  
wisconsin.gov



Estimado/a [Name]:

El Departamento de Vehículos Motorizados (DMV) de Wisconsin le está contactando porque su [Model] [YEAR] tiene un **defecto de seguridad en la bolsa de aire que pudiera causar la muerte o heridas graves** a usted y a sus pasajeros si se desplegara la bolsa.

MINIBUS le ha notificado a nuestro DMV que la bolsa de aire de su [Model] [YEAR], con número de identificación (VIN) [VIN NUMBER HERE] y matriculado bajo su nombre, tiene un defecto de seguridad urgente. Y según información de MINIBUS, su vehículo aún no ha sido reparado.

**Si se despliegan las bolsas de aire, pueden explotar lanzando fragmentos afilados de metal hacia usted y sus pasajeros.** Su seguridad es nuestra mayor prioridad. Le rogamos que contacte a la agencia de MINIBUS más cercana para recibir su reparación **GRATIS** de sus bolsas de aire.

La reparación que pudiera salvarles la vida es **GRATIS** y las piezas están disponibles ahora. Se le podrá prestar otro vehículo, ofrecerle servicio de remolque u otro transporte alternativo **GRATIS** si necesita ayuda ante cualquier inconveniente que le cause esta reparación. Llame de inmediato al **888-648-7820** para obtener más información o coordinar la reparación **GRATIS**.

### ¿Qué debe hacer?

- Contacte de **inmediato** un concesionario local de MINIBUS para coordinar una reparación **GRATIS**. Pida un transporte alternativo, si lo necesita.
- Visite [www.minibuscars.com/recall](http://www.minibuscars.com/recall) o llame al **888-648-7820** para saber dónde está su concesionario MINIBUS más cercana.
- *Si cree que ya respondió a esta notificación, visite [www.NHTSA.gov/recalls](http://www.NHTSA.gov/recalls) y entre el número VIN de su vehículo para verificar y asegurarse de que no existan otras notificaciones de seguridad sobre su vehículo.*



ENTRE SU NÚMERO VIN

MINIBUS es uno de los 19 fabricantes de vehículos afectados por este defecto urgente de seguridad en las bolsas de aire. La "Administración Nacional de Seguridad del Tráfico en Carreteras" reporta 16 muertes confirmadas en los Estados Unidos y cientos de supuestas lesiones causadas por este defecto. Para evitar más tragedias, a petición y a expensas de estos fabricantes, el DMV está contactando a los propietarios de vehículos de Wisconsin que estén actualmente afectados por este defecto de seguridad.



Wisconsin Department of Transportation  
PO Box 1185  
Fenton, MO 63026-1185

Prsrt First Class  
U.S. Postage  
PAID  
Permit No. 6  
St. Louis, MO

NAME  
ADDRESS

SAMPLE