

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: March 18, 2020
TO: Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers
RE: Takata Inflator Pickup Temporarily Suspended (Covid-19 Action Plan)
TIN NO. TIN-20-00-007

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AFFECTED VEHICLES: Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

PURPOSE

Effective Tuesday, March 17th, TK Services will be temporarily suspending pickup of returned parts at dealerships and customer facilities. TK Services will also reduce staff members at their receiving facility.

When contacting the call center to schedule new pickups, dealers will be informed that pickups will not be made, but will resume as soon as possible. TK Services will maintain a skeleton crew at the receiving facility to handle any parts already in transit. This action is being taken out of an abundance of caution to mitigate risk to employees and partners, due to Covid-19 concerns at this time.

MMNA will inform dealers upon notification from TK Services when pickup services resume normal operations.