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April 5, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 18S10
Certain 2018 Model Year Expedition, F-150, F-650 and F-750 Vehicles
Transmission Selector Lever Cable Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Expedition*	2018	Kentucky	April 3, 2017 through January 30, 2018
F-150**	2018	Dearborn	January 5, 2017 through February 16, 2018
		Kansas City	January 25, 2017 through February 16, 2018
F-650/F-750***	2018	Ohio	April 25, 2017 through March 9, 2018

Affected vehicles are identified in OASIS and FSA VIN Lists.

* Special Service Vehicles (SSV) equipped with Column Shifter and 10R80 Automatic Transmission.

** F-150 vehicles equipped with a 10R80 Automatic Transmission.

*** F-650/F-750 vehicles equipped with a 6R140 Automatic Transmission.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the transmission selector lever cable adjuster lock clip (located at the transmission end of the selector lever cable) may not be seated properly. This may allow the transmission to be in a state different than the shift lever position selected by the driver.

This condition could allow the driver to move the shifter to Park and remove the ignition key, while the transmission gear may not be in Park, with no instrument panel warning message or warning chime when the driver's door is opened indicating the vehicle is not secured in Park. If the parking brake is not applied, these conditions could result in unintended vehicle movement, increasing the risk of accident or injury.

The parking brake should be applied whenever the vehicle is parked prior to the vehicle repair.

SERVICE ACTION

Before demonstrating or delivering any new in-stock vehicles involved in this recall, dealers are to visually inspect the selector lever cable and adjust if necessary. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: Less than 1% of vehicles are expected to require adjustment.

OWNER NOTIFICATION MAILING SCHEDULE

Owner letters are expected to be mailed the week of April 16, 2018. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large initial "D" and a long, sweeping underline.

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OASIS ACTIVATION

OASIS will be activated on April 5, 2018.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on April 5, 2018. Owner names and addresses will be available by May 4, 2018.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries.

Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

Rental vehicles are not approved for this program.

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ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual – Section 6 – Ford/Lincoln Program Policies – Field Service Actions (FSA) – Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required.
 - Ford vehicles – 3 years or 36,000 miles
 - F-650/F-750 trucks – 2 years, regardless of miles driven
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (18S10) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA. **IMPORTANT:** Click the radio button on the Related Damage Indicator.

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Transmission Selector Lever Cable Inspection

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Inspect transmission selector lever cable - PASS (no adjustment needed)	18S10A	0.3 Hours
Inspect and adjust transmission selector lever cable	18S10B	0.3 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts are not required to complete this repair.

CERTAIN 2018 MODEL YEAR EXPEDITION, F-150, F-650 AND F-750 VEHICLES — TRANSMISSION SELECTOR LEVER CABLE INSPECTION

OVERVIEW

In some of the affected vehicles, the transmission selector lever cable adjuster lock clip (located at the transmission end of the selector lever cable) may not be seated properly. This may allow the transmission to be in a state different than the shift lever position selected by the driver.

This condition could allow the driver to move the shifter to Park and remove the ignition key, while the transmission gear may not be in Park, with no instrument panel warning message or warning chime when the driver's door is opened indicating the vehicle is not secured in Park. If the parking brake is not applied, these conditions could result in unintended vehicle movement, increasing the risk of accident or injury. Before demonstrating or delivering any new in-stock vehicles involved in this recall, dealers are to visually inspect the selector lever cable and adjust if necessary. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: Less than 1% of vehicles are expected to require adjustment.

Recommended Tool List:

1/4" Drive Ratchet (Power and Hand Tool)
1/4" Drive 8mm Shallow Socket
1/4" Drive Torque Wrench
12" Pry Bar

SERVICE PROCEDURE

1. With the vehicle in NEUTRAL, position it on a hoist. Please follow the Workshop Manual (WSM) procedures in Section 100-02.

NOTE: Before raising the vehicle position the selector lever in the D (Drive) position to aid in selector lever cable adjustment if required later in this procedure.

2. Position the selector lever to the D position.



3. If equipped, remove the retainers and the splash shield. See Figure 1.



FIGURE 1



4. Inspect the selector lever cable adjuster lock to ensure it is fully seated. See Figures 2 and 3.
- If the cable adjuster lock is fully seated as shown in Figure 2, proceed to Step 5.
 - If the cable adjuster lock is not fully seated as shown in Figure 3, proceed to Step 6.

NOTE: F-150 shown, all others similar.



FIGURE 2

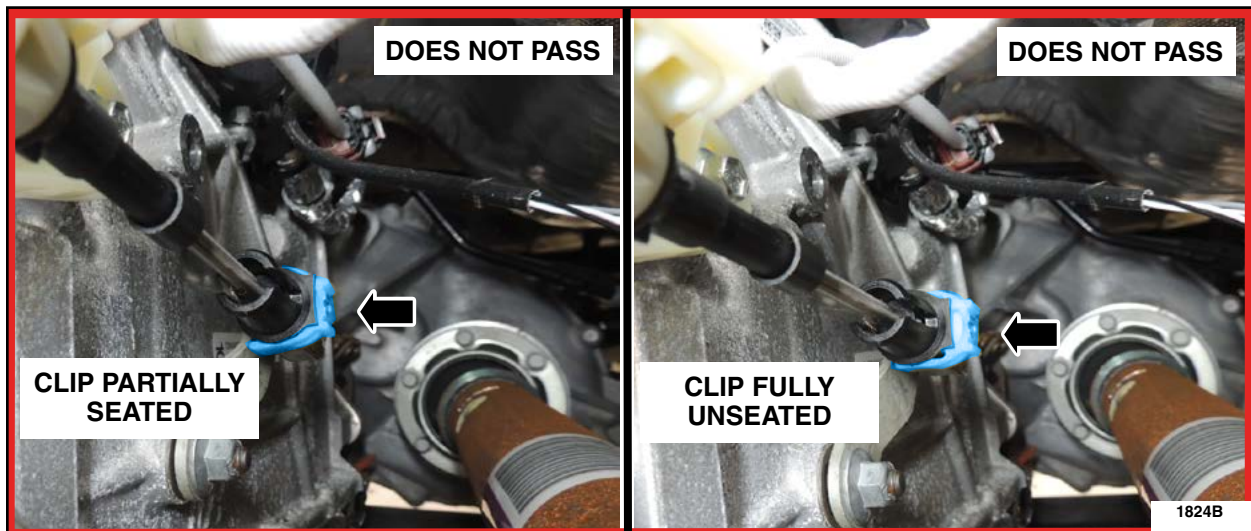


FIGURE 3



5. Grip the selector lever cable adjuster lock as shown in Figure 4. Pull on the lock to ensure it is fully seated. See Figure 4.
 - If the cable adjuster lock is fully seated, the inspection is complete.
 - If the cable adjuster lock becomes unlocked, proceed to step 6.



FIGURE 4

6. Adjust the selector lever cable. Please follow the Workshop Manual (WSM) procedures in Section 307-05 Automatic Transmission External Controls.
 - The vehicle was previously placed on a hoist with the selector lever in D, during the inspection procedure.
7. Grip the selector lever cable adjuster lock as shown above in Figure 4. Pull on the lock to ensure it is fully seated after the adjustment is completed.
8. If equipped, install the splash shield. See Figure 1.
 - Torque to 71 lb.in (8 Nm).
9. Place the transmission selector lever in the P (Park) position.

