

## **FUTURA TRAILERS LTD**

2D Rothwell Ave, Rosedale, New Zealand. +1 (432) 258 6940

April 2, 2018

Re: Technical Service Bulletin

Dear Futura Trailers Dealer

We are writing to inform you of a safety recall relating to the Futura Low Loader Trailers.

It recently came to our attention that a potential weakness exists at the connection point of the left and right drawbars (tongue) to the front rail of the chassis. A failure of this connection could allow the drawbar to move within a limited range.

The Safety Risk: If the draw-bar to front rail fixing fails then the draw-bar could move within a limited range that could sever the trailer brake and light wires.

To date, we are not aware of any actual failures of our trailers in the USA. As a responsible manufacturer, we do however recognize the necessity to take precautionary steps to ensure there are no failures. As obliged by the NHTSA under the National Traffic and Motor Vehicle Safety Act 1966 we have notified the NHTSA of the defect and our decision to take voluntary measures to rectify the issue.

The Fix: We have developed a simple fix for the issue and will be taking measures during the coming weeks to correct the issue with all of our trailers supplied.

In the coming days, we will work out a recall campaign and method for a simple and effective corrective modification to the trailers. We will begin immediately with modifying trailers in the production in NZ and those at the assembly stage in the US. The next trailers you receive from us should have the modification in place.

For now can you please notify Jake Reid, jake@futuratrailers.com with the number of trailers you currently have in stock. We will send you out modification kits and instructions for installation on these trailers. We will also work out a rate to reimburse you for carrying out the simple modification.

All Futura Trailers customers will be notified of this recall in within the next 60 days, following the procedure as outlined by the NHTSA.

Please do not hesitate to email or phone Jake for further clarification on this or any other matter regarding your Futura Trailer.

