

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-012

Effective: 04/26/18

Release: 04/26/18

SUBJECT: TBB FL763 – Advance Notice and Dealer Actions – VIN List

See also Important Campaign Information Letter ICI18-011. This letter provides the list of buses affected by upcoming recall campaign, FL763 – TBB SynTec SB3 Seat Frames. This affects approximately 7,300 buses. TBB is currently securing parts.

Use the following list to confirm that a bus is part of the recall.

What dealers should do now:

- If a customer calls with questions, advise them of the information in ICI18-012. Confirm involvement using the preliminary VIN list that follows, if needed (use Ctrl-F to search for a specific bus).
- If a customer has found a failed bracket on a bus included on the list that follows, repair the broken bracket and claim for the work under warranty as outlined in ICI18-012.
- *Repair failed brackets only.* Limited parts are available.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

**FL763 – TBB SynTec S3B Seat Frames
Interim VIN List
April 2018**

- Use Ctrl-F and the body serial or VIN to find a bus
- Update owner information in OWL