

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI19-024
Effective: 04/29/2019
Release: 04/29/2019

SUBJECT: TBB FL763 Interim Recall Ending – Final Recall to Begin

This letter is to inform you that the interim phase of recall FL763, *TBB SynTec Seat Frames (Non-Restraint Seats)*, will end Sunday, 05/05/2019, and the final recall will begin Monday, 05/06/2019. The final recall bulletin will be available to dealers on 05/06/2019, and it will replace the interim bulletin on DTNAConnect. Please plan upcoming repairs with the dates below in mind.

IMPORTANT: Vehicles that had an INT FL763 repair performed on individual seats still require the final repair. **(No work or claims are needed for buses that show a claim number of “FLWA009999999” and/or a status of “CLOSED BY ADMIN.”).**

Last Repair Date for Interim Repairs: 05/05/2019

First Repair Date for Final Recall Repairs: 05/06/2019

Any work that will be *completed* (have a repair date) on or after 05/06/2019 must be for repair of all seats on the bus, not just those with cracked/broken brackets.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.